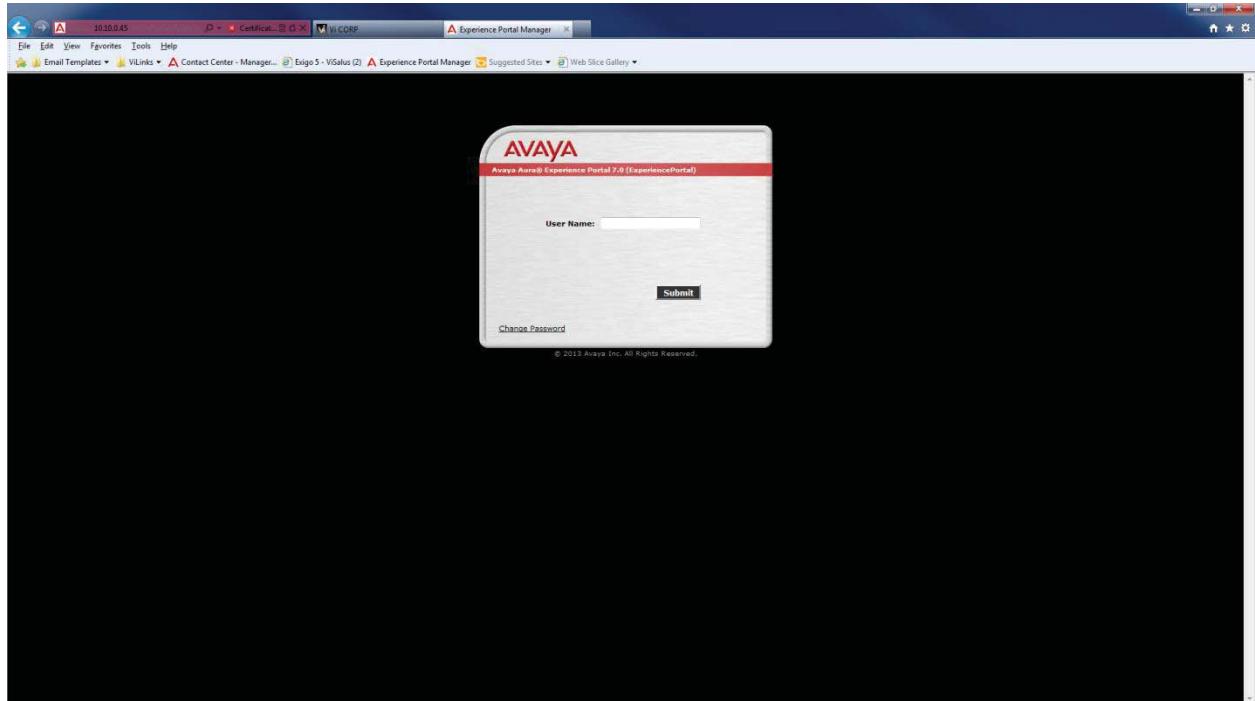


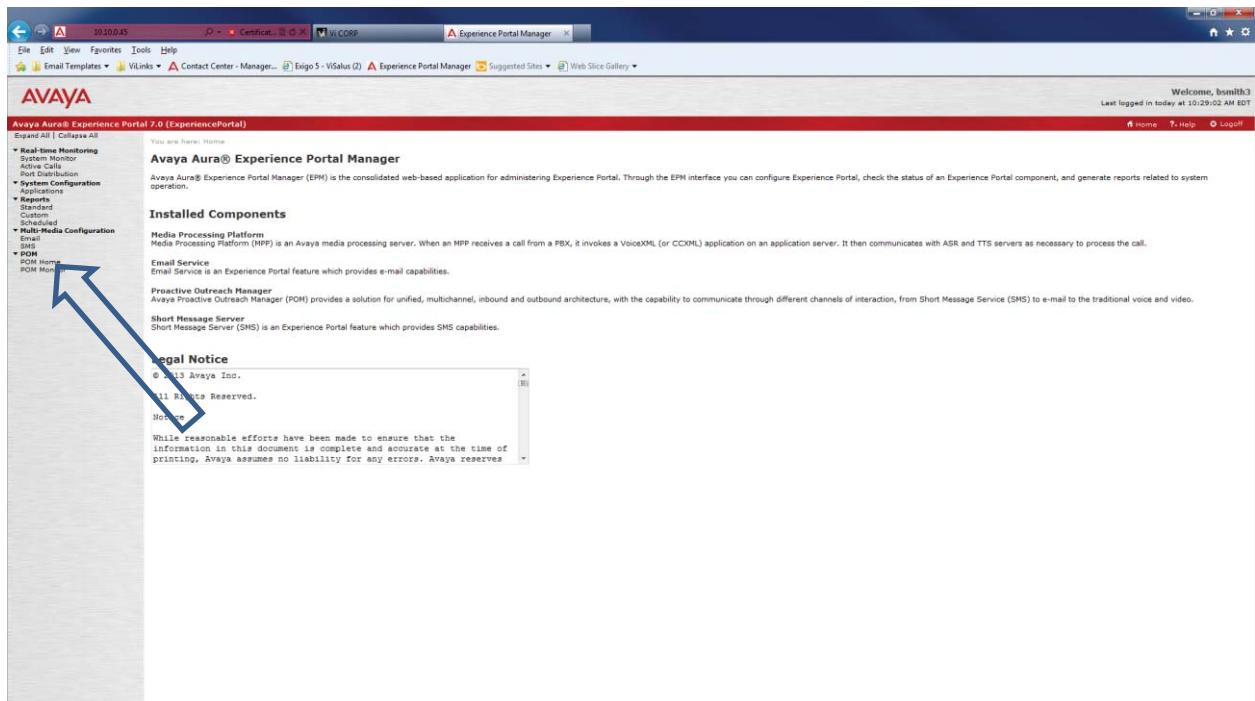
TRIAL EXHIBIT 35

How to Start a campaign with the correct Contact List

1) Log In To POM



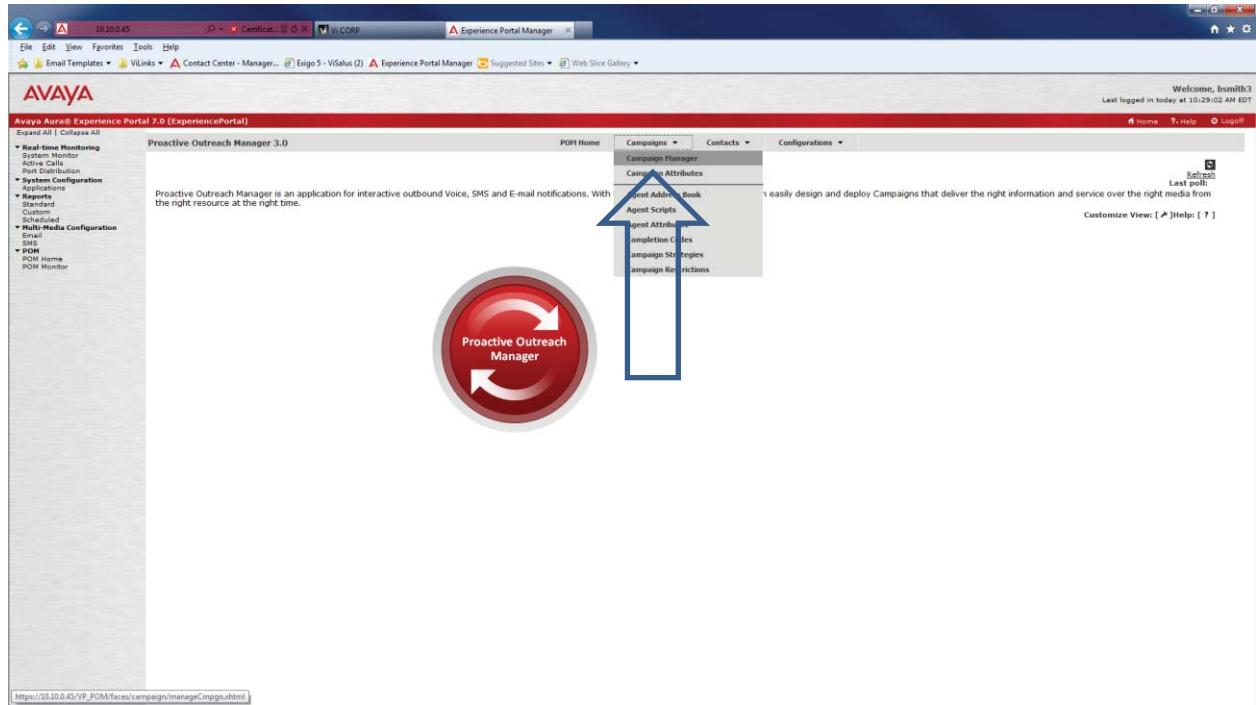
2) Click on Home on the Left Side of the screen



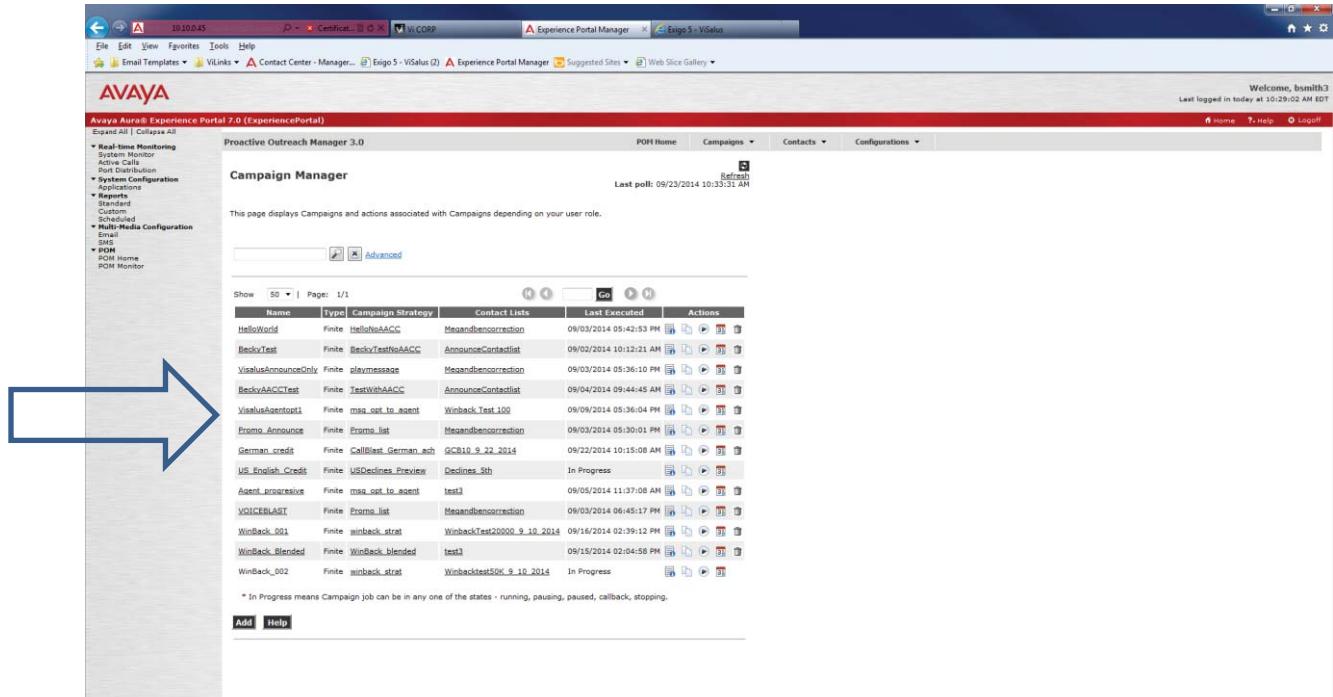
3:15-cv-01857

35

3) Select Campaign Manager



4) Find the correct campaign name



5) Make sure the correct contact list is loaded

Avaya Aura® Experience Portal 7.0 (ExperiencePortal)

Proactive Outreach Manager 3.0

Campaign Manager

Last poll: 09/23/2014 10:35:31 AM

This page displays Campaigns and actions associated with Campaigns depending on your user role.

Advanced

Show 50 | Page: 1/1

Name	Type	Campaign Strategy	Contact Lists	Last Executed	Actions
HelloWorld	Finite	HelloWorldACC	Meandbncorrection	09/03/2014 05:42:53 PM	
BeckyTest	Finite	BeckyTestNoACC	AnnounceContactList	09/02/2014 10:12:21 AM	
VisualusAnnounceOnly	Finite	playmessage	Meandbncorrection	09/03/2014 05:36:10 PM	
BeckyAACCTest	Finite	TestWithAAC	AnnounceContactList	09/04/2014 09:44:45 AM	
VisualusAgentopt1	Finite	msg_opt_to_agent	Winback_Test100	09/09/2014 05:36:04 PM	
Promo_Announce	Finite	Promo_ls	Meandbncorrection	09/03/2014 05:30:01 PM	
German_credit	Finite	CallList_German_ls	GC810_9_22_2014	09/23/2014 10:15:08 AM	
US_English_Credit	Finite	USDeclines_Preview	Declines_3th	In Progress	
Agent_progressive	Finite	msg_opt_to_agent	test3	09/05/2014 11:37:08 AM	
VOICEBLAST	Finite	Promo_ls	Meandbncorrection	09/03/2014 06:45:17 PM	
WinBack_001	Finite	winback_strat	WinbackTest20000_9_10_2014	09/16/2014 02:39:12 PM	
WinBack_Blended	Finite	WinBack_blended	test3	09/15/2014 02:04:58 PM	
WinBack_002	Finite	winback_strat	Winbacktest50k_9_10_2014	In Progress	

* In Progress means Campaign job can be in any one of the states - running, pausing, paused, callback, stopping.

Add Help

6) Click on the play button

Avaya Aura® Experience Portal 7.0 (ExperiencePortal)

Expand All | Collapse All

Real-time Monitoring
System Monitor
Alerts
Port Distribution
System Configuration
Reports
Reports
Report
Custom
Report
Multi-Media Configuration
Email
SMS
PDF
POH Home
POH Monitor

Proactive Outreach Manager 3.0

POH Home | Campaigns | Contacts | Configurations

Campaign Manager

Last poll: 09/23/2014 10:31:31 AM

This page displays Campaigns and actions associated with Campaigns depending on your user role.

Advanced

Show 50 | Page: 1/1

Name	Type	Campaign Strategy	Contact Lists	Last Executed	Actions
HelloWorld	Finite	HelloWorld-ACC	Meandnbncorrection	09/03/2014 05:42:53 PM	    
BeckyTest	Finite	Becky/TestNoACC	AnnounceContactList	09/02/2014 10:12:21 AM	    
VisaliaAnnounceOnly	Finite	playmessage	Meandnbncorrection	09/03/2014 05:36:10 PM	    
BeckyAACCTest	Finite	TestWithAACC	AnnounceContactList	09/04/2014 09:44:45 AM	    
VisaliaAgentOpt1	Finite	msg_opt_to_agent	Winback/Test_100	09/09/2014 05:36:04 PM	    
Promo_Announce	Finite	Promo_list	Meandnbncorrection	09/03/2014 05:30:01 PM	    
German_credit	Finite	CallList_German_sch	GC810_9_22_2014	09/22/2014 10:15:08 AM	    
US_English_Credit	Finite	USDeciling_Previlee	Deciles_3th	In Progress	    
Agent_progressive	Finite	msg_opt_to_agent	test1	09/05/2014 11:37:08 AM	    
VOUCERBLAST	Finite	Promo_list	Meandnbncorrection	09/03/2014 06:45:17 PM	    
WinBack_001	Finite	winback_strat	WinbackTest20000_9_10_2014	09/16/2014 02:39:12 PM	    
WinBack_Blended	Finite	WinBack blended	test2	09/15/2014 02:04:58 PM	    
WinBack_002	Finite	winback_strat	Winbacktest50K_9_10_2014	In Progress	    

* In Progress means Campaign Job can be in any one of the states - running, pausing, paused, callback, stopping.

Add | Help

7) Click on Monitor and verify Campaign is running

AVAYA

Avaya Aura® Experience Portal 7.0 (ExperiencePortal)

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Real-time Monitoring

- System Monitor
- Call Center
- Port Distribution
- Network Configuration
- Application

Reports

- Standard
- Custom
- Historical

Multi-Media Configuration

- SMS
- IM

POH

- POH Home
- POH Monitor

Proactive Outreach Manager 3.0

POH Home | Campaigns | Contacts | Configurations

Active Campaigns

Campaign Name	Campaign Type	Job ID	Status	Contact List(s)	Organization	Start Time	Total Contacts	Processed Contacts	Agents
US_English_Cr	finite	219	Paused	Decines_5th		09/16/2014 8:4...	8471	682	0
WinBack_002	finite	222	Running	WinbackTest50...		09/17/2014 5:2...	36681	18257	7

Total: 2 Running: 1 Paused: 1 Other: 0

Active Data Imports | Active DNC Imports | Active Agents | License Summary | Inbound Skills